

Premier Membership & Coupons

Introduction

This document is part of Intratec [Legal Documents](#).

Intratec may offer:

(1) memberships that provide a balance to be used towards the purchase of Intratec products (“Memberships”, and the balance they provide, “Balance”); and

(2) promotional coupons (“Coupons”)

available for use on www.intratec.us (Intratec Store) towards the purchase of Intratec products. More specifically:

Membership

MEMBERSHIPS

Memberships are offered in the amounts and at the prices shown at Intratec Store or in an order issued by Intratec. A Membership is a one-time purchase. It does not renew and does not create any recurring charge.

The Balance is made available to the account used to buy the Membership (“Holder Account”) once Intratec confirms the payment.

A Membership cannot be paid, in whole or in part, with a Balance or with a Coupon.

ELIGIBLE PURCHASES

The Balance is expressed in United States Dollars (USD) and is used towards Eligible Purchases. The following are eligible purchases (“Eligible Purchases”):

- * Advanced subscriptions to Primary Commodity Prices, Energy Prices & Markets, and Industry Economics & Competitiveness;
- * Premium reports from Commodity Production Costs purchased individually; and
- * add-ons and upgrades to a purchase that is itself an Eligible Purchase, such as additional coverage, Extra Automation Package, express delivery, printable PDF and Companion Reports.

No other purchase is an Eligible Purchase. In particular, the All-in-One Subscription on any plan (including the Advanced and Advanced+ plans), the Commodity Production Costs Subscription, Starter, Pro and Ultimate plans, Compact and Detailed reports purchased individually, Bespoke Reports, renewals, add-ons and upgrades of a purchase that is not an Eligible Purchase (such as an upgrade from a Detailed to a Premium report, or from a Pro to an Advanced subscription) and Memberships are not Eligible Purchases.

USING THE BALANCE

The Balance is used only when the Holder Account chooses to use it at check-out at Intratec Store; it is never applied automatically. The Balance must be used at check-out – it cannot be used later on existing orders.

The Balance can be used only when every item in the order, including each component of a combined purchase, is an Eligible Purchase. If any item in the order is not an Eligible Purchase, the Balance cannot be used for any part of that order.

If the Balance is less than the amount required to cover the full order, the difference may be paid via one of the other payment methods.

An Eligible Purchase paid with the Balance is charged at the prices and under the conditions in force at Intratec Store when the order is placed, after any discounts that apply to that order. The resulting amount is deducted from the Balance. A Membership does not fix the price of any product.

Paying with the Balance does not, by itself, change the license, users, coverage, edition or access period of an Eligible Purchase. Each Eligible Purchase is governed by the terms that apply to it, including the [General Subscription Terms & Conditions](#) or the [Individual Reports Terms & Conditions](#), as applicable, and the [Refund Policy](#).

SUBSCRIPTION RENEWALS

Subscriptions paid in whole or in part with the Balance do not renew automatically. Each renewal must be started and confirmed by the Holder Account, which may then choose to use the Balance. A Balance, whatever its amount, never authorizes an automatic renewal or an automatic deduction from the Balance.

Buying a Membership does not change how an existing subscription is billed: a subscription billed to a card continues to be billed to that card.

Whether an add-on starts a new subscription period follows the normal rules of the subscription concerned. When an add-on paid with the Balance starts a new subscription period, that period is a subscription paid with the Balance and does not renew automatically.

HOLDER ACCOUNT AND TRANSFERS

The Balance may be used only by the Holder Account. The Balance is not shared with any other account, including accounts with the same business email domain, and cannot be sold, assigned or transferred, except as set out below.

When the user of the Holder Account leaves the company that bought the Membership, Intratec may, upon written request of that company to Intratec support, transfer the entire Balance to the account of another user of the same company, which then becomes the Holder Account. The Balance is transferred in full and with its existing expiry date. The transfer does not create shared use of the Balance.

Intratec is not responsible for any harm due to the misuse of the Balance by any person with access to the Holder Account.

VALIDITY

The Balance is valid for 24 (twenty-four) months from the date Intratec confirms the payment of the Membership.

If the Holder Account buys another Membership while it holds a valid Balance, the new amount is added to the Balance and the entire Balance becomes valid for 24 (twenty-four) months from the date Intratec confirms the payment of the new Membership.

A Balance that is not used within its validity period expires. An expired Balance cannot be used, recovered or refunded, including by the purchase of another Membership.

Using the Balance, paying part of an order via another payment method, transferring the Balance and receiving an amount back into the Balance from an approved refund do not extend the validity of the Balance. Amounts returned to the Balance by an approved refund keep the expiry date that would have applied to them had they not been used, including any extension already made by the purchase of another Membership. A refund does not restore a Balance whose validity has ended.

Eligible Purchases already made keep their own access periods after the Balance expires.

SPECIFIC LICENSING OR DATA DELIVERY REQUIREMENTS

Intratec may agree with a customer on specific licensing or data delivery requirements for Eligible Purchases, such as an authorization for certain uses in analyses intended for the customer's clients, or data delivery via API within an agreed scope. These requirements are not a customization of content and do not include Bespoke Reports.

Agreed requirements are paid as an add-on, together with a Membership, in an order issued by Intratec for that purpose ("Custom Order"). The add-on is paid in money, does not add to the Balance and is not deducted from the Balance. The Holder Account receives the Balance of the Membership and pays for the Eligible Purchases covered by the agreement at the prices that apply at Intratec Store, without paying the add-on again.

The requirements apply only as set out in a written document signed by authorized representatives of Intratec and the customer ("Written Authorization"), which identifies the uses or delivery authorized, the purchases it covers and its duration. A Written Authorization forms part of the agreement for each purchase it covers, as Non-Standard Terms under the General Subscription Terms & Conditions or the Individual Reports Terms & Conditions, as applicable. It prevails over the provisions it specifically modifies, and only to that extent; in all other respects, the covered purchases remain subject to their standard terms and license terms.

A Written Authorization grants only the uses or delivery it expressly describes, and no general right to share, distribute or resell Licensed Materials (as defined in the terms that apply to each purchase).

The purchase of another Membership, or an extension of the validity of the Balance, does not extend a Written Authorization. Without a Written Authorization, Eligible Purchases paid with the Balance are subject to their standard license terms.

THE BALANCE DOES NOT ACCRUE INTEREST, HAS NO CASH VALUE AND CANNOT BE EXCHANGED FOR CASH, EXCEPT WHERE REQUIRED BY LAW. REFUNDS RELATED TO MEMBERSHIPS AND TO PURCHASES PAID WITH THE BALANCE ARE GOVERNED BY THE [REFUND POLICY](#).

Coupons

Intratec may issue two types of Coupons: a Coupon with a fixed amount of a discount, e.g. USD 500 off (“Fixed Coupon”), and a Coupon with a percentage discount, e.g. 20% off (“Percentage Coupon”).

Coupons are issued in Intratec’s sole discretion and Intratec is entitled at any time to correct, cancel or reject a Coupon for any reason (including without limitation where a Coupon has been distributed in an unauthorized manner). Users do not have a right to Coupons, and Coupons cannot be earned. Coupons are issued under specific terms and conditions regulating when and how they may be used.

As general rules:

- * each Coupon can only be used once;
- * only one Coupon can be used per order;
- * only one Coupon can be used on the Intratec Store per person per campaign;
- * a Coupon must be used at check-out – it cannot be used later on existing orders; and
- * the value of the Coupon will be set off against the total amount of the shopping cart and the balance remaining, if any, will be payable by the Coupon user.

COUPONS CANNOT BE USED TO BUY MEMBERSHIPS, AND CANNOT BE EXCHANGED OR REFUNDED FOR CASH OR CREDIT. INTRATEC IS NOT RESPONSIBLE FOR ANY HARM DUE TO THE LOSS, UNAUTHORISED USE OR DISTRIBUTION OF A COUPON.